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How to read my meter

Matt Alias - 2026-11-02 - Comments (0) - General's category

It's a good idea to take your gas and electricity meter readings monthly. You can keep an eye on the energy you're using and make sure your bills are accurate. Our meter reading guide shows how to read different types of gas and electricity meters, and how to submit them to us.

Once you’ve made a note of your readings, you can submit them by logging into your online account. You can also use the **MyEnergy** app to scan and send your reading or submit it manually. If you don’t already have an online account, you’ll need to register for one first.

If you need any advice about reading your meter, please get in touch and we'll be happy to help.

How to read your meter

1. Read the first four numbers from left to right.
2. Include any zeros at the beginning, but don't include any numbers in red, or anything after a red number.
3. If your meter has reached 9,999, it'll start recording from zero again.

How to read your metric meter

1. Read the first five numbers from left to right.
2. Include any zeros at the beginning, but don't include anything after a space or decimal point.
3. Once your meter has reached 99,999, it'll start recording from zero again.